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| Matthew S. HiemstraWeb Developer Profile | [matt.s.hiemstra@gmail.com](mailto:matt.s.hiemstra@gmail.com) • <https://www.linkedin.com/in/matt-hiemstra-4171a6b0/>  (515) 782-8369 • Clive, IA 50325 |

**Tech-savvy and innovative professional, currently pursuing a bachelor's degree in Computer Information Systems with the ability to develop user-friendly websites, enhance user interfaces, and deliver projects that improve user experience/operational functionality.**

Skilled in executing web development projects by utilizing HTML5, CSS3, JavaScript, and PHP to ensure robust functionality and seamless navigation. Capable of integrating responsive design frameworks, such as Foundation aimed at optimizing website architectures for diverse devices. Proficient in managing, troubleshooting, and maintaining website performance to enhance site accessibility and user satisfaction. Instrumental in collaborating with cross-functional teams, tailoring content management systems such as Joomla! and WordPress to meet specific client needs. Passionate about leveraging academic training in Computer Information Systems to advance web development expertise and technical skills.

## Areas of Expertise

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| * Web Development & Design * Cross-Functional Team Collaboration * Troubleshooting & Technical Support * HTML5/CSS3/JavaScript Implementation | * PHP Development * Responsive Web Design * Content Management Systems * Database & Server Management | * jQuery Utilization * Project Management & Delivery * User Interface (UI) Optimization * GIT Version Control Proficiency |

## Technical Proficiencies

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| --- | --- |
| Web Development: | HTML5, CSS3, jQuery, PHP | WordPress |
| Design & Development Tools: | Adobe Photoshop, Dreamweaver, Fireworks | Sublime Text 3 |
| Frameworks: | Foundation |
| Version Control: | GIT |
| Operating Systems: | Windows and macOS |

## Portfolio of Professional Web Development Projects

Hiemstra Construction: <https://www.hiemstraonlinedesign.com/professional_projects/hiemstra-construction>

* Executed site development using innovative web technologies to enhance user interface and experience.
* Managed content updates and ensured optimal performance of the website.
* Conducted routine testing and troubleshooting to uphold site functionality and accessibility.

Sunrise Chapel: <http://www.sunrisechapeldesmoines.com>

* Implemented web design projects from concept through completion while adhering to brand guidelines.
* Optimized website architectures for improved navigation and user flow.
* Enhanced site security and data protection protocols to safeguard user information.

Joomla! Subcontractor for ThornCraft Technology

* Tailored Joomla! CMS to meet specific client requirements, enhancing functionality and user experience.
* Collaborated with cross-functional teams to integrate unique features and capabilities into web platforms.
* Provided technical support and training to clients on managing their Joomla! websites effectively.

## Academic Highlight

Bachelor of Science in Computer Information Systems | Simpson College, In Progress

* Acquiring a robust foundation in core principles of information technology and systems analysis.
* Developing expertise in database management, software development, and network security through hands-on projects/coursework.
* Enhancing problem-solving/technical skills pertinent to the design and implementation of efficient computer information systems.

Associate of Applied Science in Web Development | Des Moines Area Community College

## Professional Experience

Wells Fargo – West Des Moines, IA 01/2015 – 08/2024

Business Execution Specialist, (07/2016 – 08/2024)

Enhanced operational efficiency by updating and maintaining an HTA Automation Tool using advanced VBScript techniques. Delivered onsite technical support while ensuring rapid resolution of hardware and software issues to maintain business continuity. Streamlined the new hire integration process by coordinating onboarding activities and facilitating system access.

Key Contributions:

* Authored and implemented user-friendly troubleshooting manuals that minimized operational disruptions.
* Fostered a supportive onboarding environment that accelerated newcomer acclimatization and productivity.
* Achieved significant reduction in process handling times through the strategic enhancement of the HTA Automation Tool.

Bankruptcy Specialist, (01/2015 – 07/2016)

Rectified inaccuracies in bankruptcy accounts to comply with legal and financial standards. Engaged with customers to manage and collect outstanding loan balances effectively. Provided critical support on loan modifications and alternatives to prevent foreclosures. Escalated complex accounts to the foreclosure department in line with company protocols.

Key Contributions:

* Enhanced account accuracy and compliance through meticulous corrections and updates in bankruptcy cases.
* Improved recovery rates by implementing strategic outreach initiatives for past due accounts.
* Strengthened customer relations and retention by providing empathetic and solution-oriented support.

## Additional Experience

Military Police | Iowa Army National Guard – Camp Dodge in Johnston, IA

Maintained rigorous physical and mental discipline to perform in high-stress environments. Led a team of three soldiers, overseeing their deployment and operational activities. Enforced military laws and regulations to ensure the security/order of assigned area.

Key Contributions:

* Contributed to the safety and orderliness of military operations by maintaining a high standard of law enforcement.
* Provided exemplary leadership in challenging situations that enhanced team effectiveness and cohesion.

## Education

Bachelor of Science in Computer Information Systems

Simpson College, Indianola, IA, In Progress

Associate of Applied Science in Web Development

Des Moines Area Community College (DMACC), Ankeny, IA, Graduated: 2015