

# Matt Hiemstra

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<http://www.hiemstraonlinedesign.com>

## Objective

Passionate website developer seeking a position to challenge and enhance valuable, diversified web development skills.

## Education

Graduated DMACC in 2015 with an AAS degree in Web Development

Current Student at Simpson College

## Professional Web Development Experience

Hiemstra Construction [http://matt-hiemstra.com/professional\\_projects/hiemstra-construction](http://matt-hiemstra.com/professional_projects/hiemstra-construction)

Sunrise Chapel <http://www.sunrisechapeldesmoines.com>

Joomla! Subcontractor for ThornCraft Technology

## Web Development Skills & Tool Familiarity

- HTML5, CSS3, jQuery, and PHP
- jQuery Mobile, AngularJS
- WordPress and Joomla!
- Foundation and Gumby Frameworks
- PayPal
- Dreamweaver, Photoshop, Fireworks, and Sublime Text 3
- Windows & MAC Operating Systems
- GIT (Version Control System)

## Summary of General Skills

- Troubleshooting
- Management
- Trainer
- Cashier
- Credit/Debit Card Sales
- Service Desk
- Over-the-Phone Sales
- Construction

## Other Professional Experience

Wells Fargo

### Business Execution Specialist (07/2016 – 08/2024)

- Updating and Maintaining an HTA Automation Tool
- Onsite Help Desk Support
- Assisting with the new hire on-boarding process
- Providing requested system accesses and troubleshooting access issues
- Troubleshooting equipment and system issues
- Creating troubleshooting guides for the team to use

Wells Fargo

### Bankruptcy Specialist (01/2015 – 07/2016)

- Correcting bankruptcy accounts
- Collect customers' past due balances
- Offering assistance on customers' loans
- Referring accounts to the foreclosure department

Iowa Army National Guard

### Military Police (07/2004 – 07/2010)

- Maintaining good physical and mental discipline under high stress environments
- Temporary Team Leader of a team of 3 other soldiers.